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April 20, 2021

Re:

Additional measures and guidelines for attending the 2021 Annual General Meeting of

Shareholders

To:

The President

The Stock Exchange of Thailand

TISCO Financial Group Public Company Limited ("the Company") shall hold the 2021 Annual General Meeting of Shareholders ("AGM") on Thursday, April 22, 2021 at 14.00 hours at the Conference Room, 12th Floor, TISCO Tower, North Sathorn Road, Silom, Bangrak, Bangkok. However, as the coronavirus disease 2019 ("COVID-19") has begun a new wave of outbreak and widely spread throughout many areas in Bangkok and other provinces, the Company is deeply concerned the health and safety of all shareholders including staff involved in organizing the meeting.

To reduce the chance of spreading the COVID-19 and to comply with the Announcement by the Center for COVID-19 Situation Administration ("CCSA") (Announcement No. 20) and the Announcement of the Bangkok Metropolitan Administration Re: Temporary Closure of Certain Places in Bangkok (Announcement No. 24) which banned any activities where more than 50 people gathering together, the Company set additional measures from what stipulated in the invitation letter to the 2021 Annual General Meeting of Shareholders which have already been to shareholder on March 22, 2021, as follows.

- 1. <u>Seating capacity of the meeting venue will be fixed at 50 seats maximum which includes the Company's directors management and other related person</u>. When the seats are fully occupied, no more participants will be allowed to enter the premise. There will be no additional seat for followers and if the seats are full, the company reserves the right to not allow any more persons to enter the meeting room. The shareholders can appoint an independent director to attend and vote in the meeting on behalf of the shareholders.
- 2. The Company will accept registration for attending the Annual General Meeting of Shareholders for the year 2021, from 10.00 hours onward in order to avoid crowding at the registration area.
- 3. The Company will open the meeting room at 13.30 hours. The shareholders should not come earlier than 30 minutes before the meeting room opens.
- 4. The Company will provide a station with a screening protocol at the building entrance to prevent the mass breakout of virus. Anyone with a body temperature of 37.5 degrees Celsius or higher or other symptoms suspected to be signs of virus infection shall be asked for cooperation in <u>not entering the building area</u>.
- 5. All attendees are required to register before entering and exiting the building through "Thai Chana" application.

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- 6. Attendees are required to complete a self-screening questionnaire before entering the building. For those who have symptom such as fever, cough, sneezing, runny nose, as well as in the presence of close personalities of attendees in high-risk groups or traveling to an infected location.
- 7. The Company requests everyone to wear a face mask at all time, clean hands with alcohol gel provided at various points, and not eat or drink in the meeting room.
- 8. No microphone is provided for shareholders in the meeting room. Questions from the floor must be written down and handed to our staff. Only the questions related to the agenda where voting is involved will be addressed in the meeting.

We intend to keep the meeting short and concise to limit risk associated with mass gathering, and shall enforce social distancing of at least one to one and a half meter at every point. The Company apologizes for inconvenience and requests that the meeting attendees strictly follow the suggestions indicated by the staff.

Should you have any questions concerning the agenda that may require clarification from our directors or management at the meeting, please submit them to the Company in advance via email to tisco_cs@tisco.co.th and provide your name and contact information for the Company's response.

Please be informed accordingly. Your strict cooperation with the aforementioned guidelines is highly appreciated.

Yours sincerely,

TISCO Financial Group Public Company Limited

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